



Luxury Bath

SUMMARY OF LIMITED WARRANTY



This is a plain-language summary of the Bath Concepts Industries, LLC ("BCI") comprehensive Limited Warranty. **THIS SUMMARY IS NOT THE FULL WRITTEN WARRANTY.** The full written warranty is available for free before you buy from your seller, online, or by mail upon request. For the complete, controlling terms (including definitions, exclusions, and claim procedures), visit: bathconcepts.com/why-bci/warranty or the QR Code on this page.

To request a free printed copy by mail, call toll-free (800) 963-8827 or write to: Bath Concepts Industries, LLC, Attn: Warranty Copy Request, 1800 Industrial Drive, Libertyville, Illinois 60048.

Who is covered. The limited warranty applies to the original residential purchaser for the home where the product is installed. It may be transferred one time to a subsequent owner of the same residence if requested within two (2) years and BCI receives written notice and proof of purchase within thirty (30) days of the transfer. All other transfers are void.

What is covered; duration. Subject to the full warranty, BCI warrants its products to be free from material and manufacturing defects under normal residential use when properly cared for. In general: most acrylic systems and BCI-made accessories carry a Limited Lifetime Warranty for the original residential owner; certain components (including parts of walk-in bathtubs and finishes) have shorter, specified warranty periods. This warranty explicitly excludes all costs associated with labor, installation, removal, and reinstallation of the product, as well as any damage to surrounding materials. For product-specific durations and component-level details, see the full warranty at bathconcepts.com/why-bci/warranty or at the above QR Code.

Your responsibilities. Follow the BCI Care & Maintenance instructions and use only approved non-abrasive cleaners. Failure to follow care instructions may void coverage. Keep your proof of purchase.

What BCI will do. For a covered defect during the applicable period, BCI will, at its option, repair, replace with the same or equivalent product/component, or refund up to the cost of the product. Replacement parts are covered only for the remainder of the original warranty period.

What is not covered. This summary does not list all exclusions. Common exclusions include: non-BCI products; installation/workmanship; any separate warranty, promise, or representation from a dealer or installer, whether oral or in writing; use of unapproved cleaners or chemicals; misuse, abuse, accidents, or unauthorized repairs; improper installation; commercial use; and normal wear and tear. See the full warranty for the complete list.

How to get service or a copy of the full warranty. For service, contact your BCI dealer/retailer with proof of purchase, installation date, address, photos, and a description of the issue. If the dealer cannot assist, contact BCI at toll-free (800) 963-8827 or by mail at: 1800 Industrial Drive, Libertyville, Illinois 60048 (Attn: Dealer Support).

To obtain a free copy of the full written warranty by mail, call (800) 963-8827 or write to Bath Concepts Industries, LLC, Attn: Warranty Copy Request, 1800 Industrial Drive, Libertyville, Illinois 60048. BCI may require inspection, testing, product return, and reasonable access.

Important legal terms. The full warranty is a Limited Warranty. To the extent permitted by law, any implied warranties (including merchantability or fitness for a particular purpose) last only as long as the applicable express warranty period. BCI is not liable for incidental or consequential damages. Some states do not allow limits on implied warranties or on incidental or consequential damages, so these limits may not apply to you. The warranty gives you specific legal rights, and you may have other rights that vary by state. No dealer, installer, or agent may modify or extend this warranty, and BCI is not responsible for any separate warranty, promise, or representation made by any such person.

For the complete, controlling terms (including definitions, procedures, conditions, exclusions, and limitations), review the full written warranty at: bathconcepts.com/why-bci/warranty or at the above QR Code, obtain a free copy from your seller before purchase, or request a free printed copy from BCI as described above. If there is any difference between this summary and the full warranty, the full written warranty governs.

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